

Solutions that Promote Quality

Controllab solutions promote recognition and the excellence of your analyses.



Periodically checks the accuracy of the results.



It monitors systems analytical performance with each routine.



The Bacteria Library and Fungal Collection of your laboratory.



Data that guides the best strategic and operational decisions.



It unifies the tools of quality and monitors the analytical performance of the exams.



It adds more precision and traceability to the analytical process.



Partnerships between Controllab and suppliers of *in vitro* diagnostic to demonstrate quality.



Educating to promote quality.













Learn more about Controllab

Why be a Controllab partner?

In the segment of analyses, where excellence is the key to success, the company stands out as a reference in innovation, efficiency, and commitment.

User evaluations confirm the quality of the services, demonstrating the positive impact on professionals' routines and the performance of establishments that trust Controllab.

Our solutions drive market recognition and enhance establishments' credibility, elevating quality standards, refining reputation, and expanding growth opportunities for the organizations that use them.





We are Controllab

Controllab is leader in laboratory quality control in Latin America, offering a broad portfolio of complete and integrated solutions – there are more than 3,500 tests.

We operate in several segments, such as clinical, blood banking, veterinary, microbiology, and physical-chemical testing and others. We are committed to taking care of life. Focusing on delivering the best experience for users, we help customers provide accurate and recognized services in national and international markets.

We have unique know-how in quality control, supported by important scientific societies and recognized by the main standards related to our operations: ISO 9001, 17025, 17034 and 17043.

Our Numbers

48

yearsof history
and performance

+3500

tests periodically analyzed

04

accreditations internationally recognized

+20

yearsof accreditations
Cgcre/Inmetro



Learn more about Controllab

Accreditations, Certifications and Qualifications

Continuous improvement, based on quality and reliability, gives Controllab the following recognitions:

















According to the scopes published in www.gov.br/inmetro







Partnerships

With the challenge of seeking new paths and expand scientific knowledge to offer better solutions to its customers, Controllab establishes partnerships with scientific societies and universities.















Member





Associate





4

Learn more about Controllab

Structure

The Controllab team consists of more than 400 direct employees, along with approximately 100 technical-scientific advisors who are committed to updating, innovation, and the quality of services.

Located in Rio de Janeiro, with approximately 10,000 m² of built area, **Controllab** is divided into two structures:



Preparation of Materials

Designed to comply with Good Manufacturing Practices of items for Proficiency Test, Internal Control, Reference Materials and Reference Strains. It disposes of areas of chemical and biological production, quality control laboratory, sterilization areas, cold chambers and freeze dryers.

Services

It encompasses all sectors involved in the management process of Proficiency Testing, Calibration, Advisory, Training and Business Administration. Among them, Research & Development, Customer Management, Quality Assurance, Service and Project Management, Information Technology, Marketing and New Business.



All processes

are conducted according to Good Manufacturing Practices of the Ministry of Health, AOAC/ISO/IUPAC International Protocol (homogeneity and stability of items), ABNT NBR ISO/IEC 17043:2011 (Conformity Assessment - General Requirements for Proficiency Tests) and ANVISA/GGLAS 02/43 procedure.



Learn more about Controllab

Controllab is present in four continents. We assist over 15,000 users in their analyses routines.



We are the benchmark when it comes to laboratory quality control data.



Learn more about Controllab



Learn how Controllab's PT promotes excellence in your analyses:

- continuous;
- ✓ runs at regular intervals (2 to 4);
- test items with varying concentrations;
- annual targets;

- ✓ report for all equipment (multiple systems);
- information management system;
- it integrates with the Laboratory Information System (LIS).

These aspects:



enable more agility and efficiency in performance analyses.



simplify auditing process.



demonstrate compliance with legislation.



enhance the understanding of analyses.

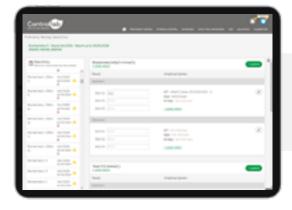
More than 3,500 tests available for Control of Quality.

This diversity of exams aims to meet the demands of analysis establishments and the growing technological innovation in the segments.

> Online Catalog







Get a comprehensive overview of the analyses by **reporting results to all equipment** (multiple systems) in the routine. Monitor the unique behaviors of each system individually.

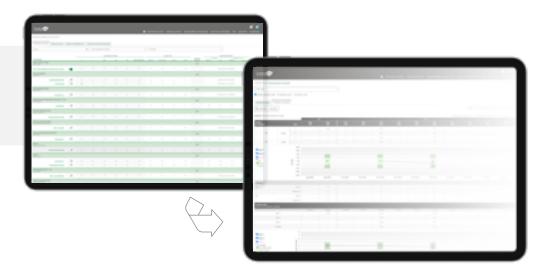


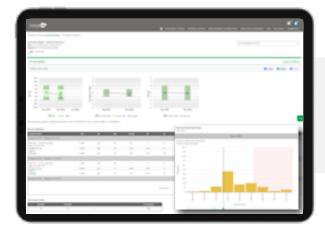
Learn more about Proficiency Testing



Management summary

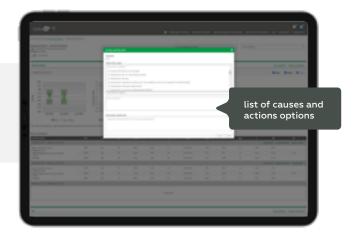
which simplifies the tracking and consultation of exam information.





Graphs in periodical evaluation and over time for trend analysis and assistance in prevention and identification of causes of non-conforming results.

History and tracking actions on the results that show the treatment of data for audits and promote the evolution of management.





Learn more about Proficiency Testing





Take advantage of all the benefits of monitoring your routine with Controllab's IC



Controllab materials are **impartial** (third opinion) and detect variations that are not perceived in the controls provided by the manufacturers of the analytical system.

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Name and Address of the Owner, Printer	200	100	100	10.0	8790	-	100	277
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Samples with reference values obtained by interlaboratory comparison.

Users who use Controllab's internal controls access CI ONLINE for free, which allows:

- ✓ real-time interlaboratory comparison;
- centralizing information from Controllab samples, other suppliers and those internally developed in a single environment;
- analyzing performance behavior between reagent lots;
- applying multiple rules that are consistent with the reality of the establishment;

- being alerted when the result exceeds the specified goal;
- tracking the process with graphics over time (Levey-Jennings);
- keeping the history and tracking of actions on results;
- performing integration with the Laboratory Information System (LIS).





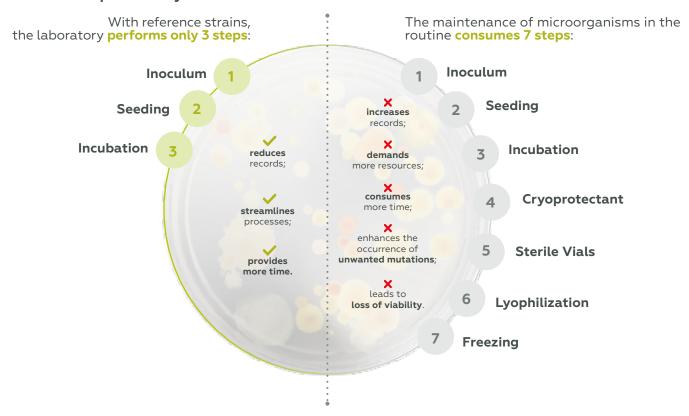
Learn more about Internal Control



Ensure credibility with the most renowned cultures in Europe

Have regular access to lyophilized and certified reference strains, according to the frequency programmed by your routine and save maintenance resources in your laboratory.

Check out the practicality:



The UKHSA – UK Health Security Agency granted Controllab recognition of technical competence and capacity compatible with the collection of licensed cultures: NCPF and NCTC, which is the oldest collection for bacteria in the world.



Controllab's reference strains ensure your laboratory access to a service with internationally recognized quality standards.



Available for immediate delivery in passages of up to a maximum of the 3rd generation.



They meet standards such as CLSI, BrCAST - EUCAST, AFNOR, FDA, ISOs, Pharmacopoeias, among others.



Demonstrate compliance with accreditation processes and regulations.









Learn more about Strains of Reference





Lyophilized strains of NCTC and NCPF origin.

Accompanied by a sheet with safety data and a certificate of analysis containing the characteristics of the microorganism.

In addition to Brazil, countries such as Argentina, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Suriname, Uruguay and Venezuela can benefit from this initiative.

Gram and AFB controls help laboratories evaluate new dye/reagent lots





The reference strains are applied in internal control materials for bacteriology. This application streamlines the laboratory routine, making it faster, more economical and efficient in tests and records to guarantee quality and provide evidence in audits.



Learn more about Strains of Reference



Bacterias	N	CTC ®	WDCM	ATCC ®
Acinetobacter baumannii	.6	12156	-	19606
Acinetobacter baumannii	® [1	13304	-	-
Aeromonas hydrophila	. 6	12902	-	35654
Alcaligenes faecalis	1	2904	-	35655
Bacillus cereus	. 6	0320	00001	11778 19637 / 9634
Bacillus subtilis	<u>.</u> 10	0400	00003	6633
Bacteroides distasonis		11152	-	8503
Bacteroides fragilis	@ <u>[</u>	9343	-	25285
Bacteroides ovatus		11153	-	8483
Bacteroides vulgatus		11154	-	8482
Burkholderia cepacia	 1	10743	-	25416
Campylobacter jejuni	♥ 🛅	11351	-	33560
Campylobacter jejuni	.c 1	13367	00005	33291
Citrobacter freundii	<u>.</u>	9750	-	8090
Clostridium bifermentans	.6	506	00079	-
Clostridium difficile	1	13566	-	43593
Clostridium perfringens	₽ 👩	8237	00007	13124 / 19408
Clostridium perfringens	<u>.c</u>	13170	00201	_
Clostridium septicum	.6	547	-	12464
Clostridium sporogenes	<u>.</u> č	532	00008	19404
Clostridium sporogenes	. 6	12935	-	11437
Corynebacterium pseudodiphtheritic	cum	11136	-	10700/7091
Corynebacterium renale		7448	-	19412
Cronobacter sakazakii	<u>.</u>	11467	00214	29544
Enterobacter cloacae	1	0005	00083	13047
Enterobacter hormaechei	1	13870	-	700323
Enterococcus faecalis	3.	775	00009	19433
Enterococcus faecalis	∇® [1	12697	00087	29212
Enterococcus faecalis	∇⊕ <u>₹</u> 1	13379	00085/00152	51299
Enterococcus faecalis	₩ 🧱 1	13763	00210	33186
Enterococcus faecium	♥[6]	12202	-	-
Enterococcus hirae	1	13383	00011	10541
Escherichia coli	<u>.</u>	9001	00090/00155	11775
Escherichia coli	◇⊕ <u>[</u> 1	11954	-	35218
Escherichia coli	♥® 🙋 ·	12241	00013	25922
Escherichia coli	1	2900	00014	700728
Escherichia coli	<u>.</u> ć	12923	00012/00196	8739
Escherichia coli		13216	00202	-
Escherichia coli	® [1	13353	-	_

Ractorias		NCTC ®	WDCM	ATCC ®
Bacterias Escherichia coli	₽#	13476		— AICC
Escherichia coli	v 🟥	13846		
Haemophilus influenzae		8468	_	9334
	♥ 🖟	12699		
Haemophilus influenzae	-		_	49247
Haemophilus influenzae	∇® <u><u></u></u>	12975	_	49766
Haemophilus influenzae	◎ <u>€</u>	13377	_	-
Klebsiella aerogenes	<u>:C</u>	10006	00175	13048
Klebsiella oxytoca		8167	-	_
Klebsiella pneumoniae	<u>.ć</u>	9633	00097	13883
Klebsiella pneumoniae	>⊕ <u>€</u>	13368	-	700603
Klebsiella pneumoniae	♡[[13438	_	_
Klebsiella pneumoniae	₽	13440	-	_
Klebsiella pneumoniae	♡ 🥫	13442	-	-
Klebsiella pneumoniae	₽ <u>E</u>	13443	-	-
Klebsiella pneumoniae	<u>.č</u>	13809	-	BAA 1705
Kocuria rhizophila		8340	-	9341
Legionella pneumophila	<u>.</u> 5	11192	00107	33152
Legionella pneumophila	.6	12821	00205	-
Listeria innocua	5.	11288	00017	33090
Listeria monocytogenes	.6	11994	00019	-
Listeria monocytogenes	<u>.</u> 6	13372	-	7644
Listeria monocytogenes	<u>.</u>	13627	00020	19111
Micrococcus luteus	_z €	7743	_	10240
Mycobacterium smegmatis	.6	8159	-	19420
Neisseria gonorrhoeae	5.	8375	_	19424
Neisseria gonorrhoeae	.6	12700	_	49226
Proteus mirabilis		11938	00023	29906
Proteus vulgaris		4175	-	13315
Pseudomonas aeruginosa	.6	10662	00114	25668
Pseudomonas aeruginosa	∵ ⊗	12903	00025	27853
Pseudomonas fluorescens	.6	10038	00115	13525
Salmonella enterica	.6	6017	00029	BAA-2162
Salmonella enterica	.6	6676	-	_
Salmonella enterica	.6	12023	00031	14028
Shigella flexneri		12698	00126	12022
Staphylococcus aureus	īđ	6571	00035	9144
Staphylococcus aureus	ē	7447	00033/00195	6538P
Staphylococcus aureus		10788	00032/00193	6538
Staphylococcus aureus	♦ 🖟	12493	00212	_
Staphylococcus aureus	∇® [12973	00131	29213
Staphylococcus aureus	e P	12981	00034	25923
	an To			



Learn more about Strains of Reference



Bacterias		NCTC ®	WDCM	ATCC ®
Staphylococcus aureus	@ <u></u>	13373	00211	43300
Staphylococcus aureus	♡ <u>K</u>	13552	-	-
Staphylococcus aureus	® <u></u>	13811	_	BAA-977
Staphylococcus aureus	6	13812	-	BAA 976
Staphylococcus aureus	® <u></u>	13813	_	BAA 1708
Staphylococcus aureus	.6	14033	-	BAA 1026
Staphylococcus epidermidis	.ć	11047	00132	14990
Staphylococcus epidermidis	.6	13360	00036	12228
Staphylococcus xylosus		11043	_	29971
Stenotrophomonas maltophilia		10257	_	13637
Streptococcus agalactiae	<u>.</u> Č	8181	_	13813
Streptococcus equi	26	7023	-	43079
Streptococcus mutans	<u>.</u> Č	10449	_	25175
Streptococcus pneumoniae	♡⊕ 〖	12977	-	49619
Streptococcus pyogenes	<u>. č</u>	12696	_	-
Vibrio furnissii	.6	11218	00186	-
Vibrio parahaemolyticus	. č	10903	00037	17802
Yersinia enterocolítica		11176	-	-

Fungi	NCPF®	WDCM	ATCC®
Aspergillus brasiliensis	2275	00053	16404
Candida albicans	3179	00054	10231
Candida albicans	3255	00055	2091
Candida albicans	3939	_	90028
Saccharomyces cerevisiae	3191	_	9763
Saccharomyces cerevisiae	3275	-	-

Certified Reference Material, scope no. PMR 0009, in accordance with the ABNT NBR ISO 17034 standard.



Meets CLSI recommendations

Note 1: The NCTC and NCPF strains licensed by UKHSA are equivalent to the ATCC® strains referred to in this table.

Nota 2: Other strains not listed available on request.



Learn more about Strains of Reference









Blood Components				HbS: Sickle Test	9		
Blood Components		(1)		Hemoglobin H Research	•		
				Hemoglobinopathies	((1)	
Body Liquids				Osmotic Fragility	(
Cavity Liquids Cell Count by Automation	(
CSF - Alzheimer's Markers	(Flow Cytometry			
CSF - Amino Acid	(CD34+	G	(1)	
CSF - Automated Cell Counting	(Lymphocyte Panel	G	(1)	
CSF - HIV Research	(Paroxysmal Nocturnal Hemoglobinuria (PNH)	G	(1)	
CSF - HTLV Research	(Screening for Acute Leukemias	G	(1)	
CSF - Immunology	(
CSF - Microscopy	(Gasometry			
CSF - Multiparameter	(Blood Gas: Biochemistry	G		
CSF - Tumor Markers	(Blood Gas: Hematocrit	G		
Cysticercosis	(Blood Gas	G		
Eosinophil Research: Nasal Mucus	(Oximetry	G		
Multiparameter Cavity Liquids	(
Saliva	(Genetics and Molecular Biology			
Sweat	(Acinetobacter baumannii	0		
Synovial Fluid Crystals/Crystalline Structures	G			Adenovirus			
Vitreous Humor	G			Apolipoprotein E	_		
				Aspergillus spp			
Cardiac Markers				Bloodstream Infections and Sepsis	(
Cardiac C Reactive Protein (hsPCR)	(Bordetella			
Cardiac Markers	_			Brucella spp	•		
Coenzyme Q10	(Campylobacter	9		
				Candida	_		
Clinical Chemistry				Chagas	_		
Amino Acids - Plasma				Chikungunya	_		
Biliary Calculus				Chlamydia trachomatis			
Biochemistry				Citrobacter			
C Vitamin				Clostridium difficile			
Cystatin C				Coronavirus (SARS-CoV2)			
Glucose 6-Phosphate Dehydrogenase (G6PD)	_			Cytomegalovirus	_		
K Vitamin				Dengue			
Serum Calprotectin				Enterobacter			
Vitamins (B-Complex): Plasma and Whole Blood	G			Enterococcus			
Constitution (House et al.)				Enterovirus			
Coagulation/Haemostasis		•		Epstein Barr			
Anti-Xa Activity				Erythroparvovirus B19			
Coagulation and Haemostasis	_	_		Escherichia coli	_		
D-dimer				Factor V Leiden - Mutation Research			
Lupus Anticoagulant				Fetal Sexing	_		
Platelet Aggregation Drugs	_			G-Banding Karyotype: Constitutional	_		
Platelet Anti-Aggregation Drugs				G-Banding Karyotype: Fetal	_		
Thromboelastogram	G			G-Banding Karyotype: Tumor	_		
Coprology/Occult Blood				Hemochromatosis - Mutation Research	_		
	•						
Calprotectin				Hepatite B (HBV)	_		
Eosinophils Research: Stool					_		
Fecal Occult Blood				Hepatitis (HEV)			
recat occur blood	9			Herpes Simplex Virus (HSV)	_		
Diabetes/Hemoglobins				Histoplasma capsulatum	_		
Diabetes Markers	(HIV	_		
Diabetes mellitus				HTLV			
Glycated Hemoglobin	_			Human Papillomavirus (HPV)			
© Clinical Analisis	Hem	othe	rapy	Pathological Anatomy and Cytopathology			



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Influenza A and B	0				Immunoassays/Endocrinology			
Janus kinase 2 (JAK-2) - Mutation Research					Anemia	•		
Klebsiella					Bone Marrow / Growth Markers (Serum and Urine)			
Legionella					Catecholamines	(
Leptospirosis					Hypertension Markers			
Mayaro					Lipid Profile			
Meningitis and Encephalitis	_				Procalcitonin	_		
Molecular Epidemiology Surveillance					Specialized Hormones	(
Monkeypox (MPX)					Tumor Markers			
MTHFR - Mutation Research								
Mycobacterium tuberculosis	0				Immunohematology/Transfusion Medicine			
Mycoplasma pneumoniae					Immunohematology - Anti-A Anti-B and			
NAT - Molecular Biology					Anti-D Titer	((1)	
Neisseria gonorrhoeae	(Immunohematology - Automation	((1)	
Norovirus					Immunohematology - Crossmatch	((1)	
Paracoccidioides brasiliensis	(Immunohematology - Elution	((1)	
Parentage Testing (Paternity/Maternity)	G				Immunohematology - General	G	(1)	
Polyomavirus BK	0				Immunohematology - IAI	((1)	
Polyomavirus JC	(Immunohematology - Rh and Kell Phenotypes	((1)	
Prothrombin - Mutation Research	G				Immunohematology - TAD	G	(1)	
Respiratory Infections and Pneumonia								
Rotavirus					Immunology/Proteins			
Salmonella	9				Allergy	0		
Sequencing - Bacterial Genome Detection					ANA Hep-2			
Sequencing - Coronavirus (SARS-CoV2)	9				Anti-CCP			
Sequencing - Detection of Genome Fungi and	9				Anti-thyroperoxidase (Anti-TPO)			
Yeasts					Anticardiolipin			
Sequencing - Neonatal Screening					Antiphospholipid Antibodies	_		
Sequencing – Viral Genome Detection					Antistreptolysin O	_		
Sporothrix schenckii					Autoimmunity	_		
Staphylococcus	_				C Reactive Protein (CRP)			
STIs and Vaginosis	_				Circulating Immunocomplexes	_		
Streptococcus Group A					Cryoglobulins			
Toxoplasma gondii					Food Intolerance			
Varicella-Zoster					Immunofixation of Proteins - Serum and Urine			
Yellow Fever					Interleukins			
Zika Virus	•				Mycobacterium tuberculosis (IFN-gamma)			
					Rheumatoid Factor	•		
Hematology/Hematoscopy					Specific Proteins, Protein Electrophoresis and			
Automated Reticulocytes					Immunoproteins	•		
Bone Marrow Biopsy					Infantious Disease / County was			
Donor Selection.					Infectious Diseases/Serology	6		
Erythrocyte Sedimentation Rate (ESR)					Adenovirus			
Hematology Automation					Anti-HAV (Hepatitis A)	_		
					Anti-HBe	_		
Hemoparasitology	_				Anti-HBs	_		
Manual Hematology					Anti-HCV			
	_				Anti-HDV (Hepatitis D)			
Manual Reticulocytes	_				Anti-HIV	_		
Pesquisa de Corpúsculos de Heinz					Anti-HTLV			
i esquisa de corpuscutos de HeIIIZ	9				Aspergillus sp.			
Histocompatibility					Bartonella henselae.	_		
Antigen HLA-B-27	6	(1)			Borrelia herisetae			
Molecular Typification HLA	_	_			Brucellosis	_		
roccedar typineacion nea	-	•			Candida albicans	_		
					Chagas			
Clinical Analisis	Hem	nothe	era	ру	A Pathological Anatomy and Cytopathology			







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Chikungunya	G		Microbiology		
Chlamydia trachomatis	9		Acanthamoeba Research	G	
Clostridium tetani	G		Adenovirus - Antigen	(
Coronavirus (SARS-CoV2)	0		AFB Bacilloscopy	(
Coronavirus Neutralizing Antibodies Research			Ambulatory and Hospital Bacteriology	(
(SARS-CoV2)	9		Anaerobic Blood Culture	G	
Cytomegalovirus (CMV)	0	(1)	Anaerobic Research	G	
Dengue IgG, IgM e NS1	9		Bordetella sp Culture	(
Entamoeba histolytica	0		Clostridium difficile - Antigen	G	
Epstein-Barr Virus (EBV)	0		Clostridium difficile - Toxin A and B	G	
Erythroparvovirus B19	9		Colon Count - Urine	(
Giardia lamblia	0		Coproculture	(
Hantavirus	G		Coronavirus (SARS-CoV2) - Antigen	(
HBeAg	G		Cryptococcus neoformans - Antigen	(
HBsAg	G		Culture of Epidemiological Surveillance (CES)	(
Helicobacter pylori	•		Diphtheria Bacillus Research - Microscopy	(
Hepatite Delta	9		Dosage of Beta D-glucan	(
Herpes (HSV)	G		Dosage of Galactomannan	(
Histoplasmosis	G		Giárdia lamblia - Antigen	(
Leptospirosis	0		Gram Bacterioscopy	(
Measles	G		Helicobacter pylori - Antigen	(
Mumps			Helicobacter pylori - Ureasa	(
Mycoplasma pneumoniae			Histoplasmosis - Antigen	(
Paracoccidioidomycosis	G		Legionella - Antigen	_	
Parainfluenza 1,2,3 and 4	G		Legionella pneumophila - Culture	(
Rubella	_		Leprosy	(
Syphilis			Meningitis Panel	(
Toxoplasmosis	G	(1)	Mycobacteriology	(
Varicella-Zoster	G	(1)	Mycology	(
Visceral Leishmaniasis	0		Neisseria gonorrhoeae - Culture	G	
Widal Reaction	9		Norovirus - Antigen	(
Yellow fever	0		Parasitology	(
Zika virus	G		Pneumocystis jirovecii - Microscopy	9	
			Rotavirus - Antigen	(
Maternal-Fetal Medicine					
Bacteriology - Amniotic Liquid			Neonatal Diagnosis		
Biochemistry - Amniotic Liquid			Immunoglobulin M - Umbilical Cord		
Clement's Test (TC)			Neonatal Bilirubin	_	
Evaluation of Fetal Bilirubin	=		Neonatal Screening		
Fetal Fibronectin			Neonatal Screening - Infectious Diseases		
Fetal Growth			Neonatal Therapy	G	
Fetal Risk Assessment: 1st Trimester					
Fetal Risk Assessment: 2nd Trimester			Occupational Toxicology/Abuse Drugs		
Hemoglobin F Research - Flow Cytometry	_		Drugs of Abuse - Hair		
Kleihauer-Betke test (Hemoglobin F)			Drugs of Abuse - Saliva		
Lamellar Body Count (CCL)			Drugs of Abuse - Urine by Automation	_	
Maternal Screening	_		Ethanol Metabolite - Urine and Hair		
Nile Blue Test (Kittrich)			Organochlorines and Organophosphates		
PH Determination Test	_		Toxicology - Volatile (Serum, Urine and Total Blood)		
Phenol Testing	_		Toxicology (Serum, Urine and Total Blood)	G	
Pre-eclampsia Markers			_		
Premature rupture of membranes: Fern Test			Pathological Anatomy/Cytopathology		
Pulmonary Maturity			Dermatopathology		
Rosette Test			General Pathological Anatomy	_	
Surfactant/Albumin Ratio (TDx-FLMII)	_		Gynecological Cytopathology		
Test of lanetta			Immunohistochemistry: Breast		_
Vaginal Wash	•		Non-Gynecological Cytopathology		A



ⓒ Clinical Analisis **ᠿ** Hemotherapy **⚠** Pathological Anatomy and Cytopathology

See more program details in our Online Catalog



Point of Care Testing (PoCT)







Anti-HBs..... 6 Anti-HCV...... 6 Sperm Cell Count on camera..... 🕝 🕒 🛆 BNP...... 6 (3) (A) Sperm Motility...... 6 📵 🕒 Sperm Vitality © 🕕 🛆 **Therapeutic Drugs Monitoring** Therapeutic Drugs © 🕒 🛆 Urinalysis Coronavirus Neutralizing Antibodies Research (SARS-CoV2)...... 6 🕒 🕒 Amino Acids - Urine..... © Cytomegalic Inclusion Cells..... © Eosinophils Research: Urine © 🕕 🔊 Drugs of Abuse © Ethanol Metabolite - Urine 6 🕒 🛆 Indican Test (Dysbiosis Test)...... G 🕒 🕒 Filariasis **©** (A) (A) Kidney Stone G 🕒 🛆 HCG (Serum and Urine)....... Hemoglobin - HemoCue (Donor Selection) Porphyrins..... © Protein Electrophoresis - Urine © Immunology Yellow Fever © Research on Erythrocytic Dysmorphism...... © Research on Reducing Substances..... © Risk Kidney Stones..... © Lactoferrin © Urinalysis - Biochemistry...... 6 🕒 🕒 Urinalysis - Sedimentoscopy and Counting by Metabolism Markers Bone/Growth: Serum...... © Premature Membrane Rupture..... © Urinalysis - AUS Respiratory Syncytial Virus (RSV)....... Urinary Sugars (Carbohydrates)..... 🌀 🕕 🙆 Syphilis..... **6** (a) (b) Processes Qualification (1) Tumor Markers..... G 📵 🗚 Physical and Chemical Analysis of Water..... 🧿 🗓 🔝 Urine Biochemistry...... 6 📵 🕒 🙆 Point of Care Testing (PoCT) Molecular Clinical Analisis Hemotherapy A Pathological Anatomy and Cytopathology Refer to more programs on page 19

Reproduction Medicine







Hemotherapy A Pathological Anatomy and Cytopathology









Cardiac Markers	Immunohematology/Transfusion Medicine
Cardiac Markers	Immunohematology 6
Clinical Chemistry	Immunology/Proteins
Biochemistry	Distemper
Hormones	Ehrlichiosis
Symmetric Dimethylarginine	leucosis [
	Parvovirus
Coagulation/Haemostasis	Serum Amyloid A (SAA)
Coagulation	Visceral Leishmaniasis
D-dimer	
	Infectious Diseases/Serology
Coprology/Occult Blood	Brucellosis
Fecal Occult Blood	Glanders
	Scabies 6
Diabetes/Hemoglobins	
Glycated Hemoglobin	Microbiology
	Adenovirus - Antigen
Gasometry	Anaerobic Research 6
Blood Gas: Biochemistry	Bacteriology - Culture 6
	Bacterioscopy Gram 6
Genetics and Molecular Biology	Giardia - Antigen 6
Bordetella	Hemoculture
Campylobacter	Mycology 6
Clostridium	
Coronavirus (SARS-CoV2)	Rotavirus - Antigen
Cryptococcus	
Giardia spp	Pathological Anatomy/Cytopathology
Leishmania	
Leptospirosis	General Pathological Anatomy
Monkeypox (MPX)	
Mycobacterium tuberculosis	
Salmonella	
Toxoplasma gondii	Coagulation
	Glucose [
Hematology/Hematoscopy	
Hematology	Urinalysis
Hematoscopy and Hemoparasitology	
Reticulocytes	
	Urinalysis - AUS 6
Immunoassays/Endocrinology	•
Infectious Anemia	

1 Specific programs by animal matrix, consult available species.



See more program details in our Online Catalog









Cosmetics Foods and Beverages Alcoholic Beverages - Wine 🕑 🕥 Coffee, Tea and Infusion Products..... Coronavirus Research (SARS-CoV2) 🕒 🔰 Flour and Similar..... 🕒 🔟 Honey...... Milk and Derivatives Oils and Fats Olive Oil....... Salt 🕑 🚳 **Fuels** Ethanol..... **Pharmaceutical Products** Sterile Products..... Tablets.....

Tests Limits.....

Physicochemical Properties		
Acid/Base Titration	P	
Conductivity	P	
Density	P	
Dynamic Viscosity	P	
Humidity	P	
Melting Point	P	
pH	P	
Refractometry	P	
Sanitation		
Sanitary Water	P	
Water and Environment		
Dialysis Water	P	
Effluents	P	M
Mineral and Natural Water	P	M
Pool Water	P	M
D : C 114/ :		
Purified Water	P	
Research and Counting on Surfaces	_	M
	P	
Research and Counting on Surfaces	P	M
Research and Counting on Surfaces	(a)	M

Physicochemical

Microbiology



See more program details in our Online Catalog



Explore data, gain insights, and increase your organization's efficiency

Metricare is a data platform that eases day-to-day decision-making in health and wellness companies, strengthening the market.

How can Metricare boost your organization?

- ✓ Stimulates continuous improvement;
- Provides cost and waste reduction;
- ✓ Allows tracking of goals;
- ✓ Inserts more agility and assertiveness in decisions;
- ✓ Performs market comparative analysis (strategic benchmarking);
- Compares internal units/networks (support or brands);
- Ensures compliance with accreditations and regulations.



Operation



Monthly data reporting securely and confidentially.



Anonymized data analyzed by a multidisciplinary team of experts.



Provision of ranking and comparative performance (strategic benchmarking).



Actions to enhance efficiency and competitiveness.

Send data in a simple, reliable and agile way!



Partner companies

To reduce the complexity of data collection and the possibility of errors in information provision, several technology companies are partners with Metricare.

They integrate their systems with the platform, promoting more reliability and standardization in the reported data.

Meet the partner companies















Consult them to know the integrated systems.



earn more about Metricare



Data and information that guide strategic and operational decisions for competitive and collective intelligence



Partner Institutions

As new scientific and technological knowledge advances, the use of indicators becomes essential to identify, monitor, assess, and support decision-making in healthcare. Metricare points the way and helps institutions achieve excellence in decision-making.

Meet the partner institutions











Data analyzed with impartiality and security

Metricare operates as a third-party company, providing impartiality and confidentiality to the reported data. It follows a code of ethical conduct & compliance integrated with national and international laws for the general protection of data.



Laboratory module

The laboratory module offers a wide and comprehensive scope of indicators. The laboratory starts using the most critical processes and, as it becomes familiar with the strategy, gradually expands to other areas.



This module is endorsed by SBPC/ML – Brazilian Society of Clinical Pathology/Laboratory Medicine, a Controllab partner since 1977.

The indicators are internationally harmonized and aligned with the IFCC - International Federation of Clinical Chemistry and Laboratory Medicine.

The practice of indicators in laboratory processes is widely consolidated. It promotes service efficiency, customer satisfaction and patient safety.



Learn more about Metricare



Discover the available indicators:

STRATEGIC ORGANIZATION

New customers

GOVERNANCE AND SUSTAINABILITY

PATIENT SAFETY

Average time for reporting critical outcomes: hospitalized/non-hospitalized patients

Communication of late critical results: hospitalized/non-hospitalized patients

Errors in patient identification (Clinical Analysis)

Failure to communicate critical results: hospitalized/non-hospitalized patients

Samples with error in patient identification

Samples with less than 2 patient-related identifiers

FINANCIAL MANAGEMENT

Average ticket per patient []



Disallowances general and by operator

Expenditure with physical area and resources/secondary expenditure/ equipment/materials/staff/services/transport

Support laboratory: logistics costs

Tests requested: courtesy/operator/private/public network

OPERATION MANAGEMENT

Audited public: outpatient/hospitalized/non-hospitalized patients

Citrate tubes collected by patient

Collection system: own, third-party and franchise patients

EDTA tubes collected per patient

Exams per citrate tube

Exams per clot activator tube

Exams per EDTA tube

Exams per lithium heparin tube

Exams per serum tube with gel/without gel

Examinations per patient: health insurance/courtesy/private/public

Exams per sodium fluoride tube

Lithium heparin tubes collected by patient

Outsourcing

Serum tubes with gel collected by patient

Sodium fluoride tubes collected per patient

Technical production: by equipment and by exam

Total of clot activator tubes generated with collection in the period

RESOURCES MANAGEMENT

Absenteeism

Accident at work: general

Accidents with sharps

Hours worked per employee

Overtime hours

Personal productivity: general/billing/reception/receptionist

Personal productivity: own and franchised collector

Personal productivity: technique



Rotativity: general/reception

Training events

Training: enforcement of planned training load

Training: hours of training

Training: internal

Corrective maintenance

Mean time between failures: equipment (MTBF)

Mean time between failures: biochemistry equipment (MTBF)

Self-check results efficiency

LIS Efficiency: episodes of system crash

LIS Efficiency: times of system crash

STAKEHOLDER MANAGEMENT

Customer satisfaction: individual

Net Promoter Score (NPS)

Participation in research of Net Promoter Score (NPS)

Patient satisfaction with blood collection (NPS blood collection)

Received customer manifestations

Responded customer manifestations

Physician satisfaction

Physician satisfaction: hospital care

CORPORATE CUSTOMERS

NPS of supported laboratory

Support laboratory: complaints from supported laboratories

Essential Indicator



Learn more about Metricare



PROCESSES AND OUTCOMES

Blood collection failure

Coagulation: coagulated samples

Collection error: incorrect proportion of sample/anticoagulant volume

Collection error: incorrect sample/incorrect container/insufficient volume

Collection in inappropriate time

Contamination: samples of microbiology/hemoculture samples/urine culture samples

Exams not registered: hospitalized/non-hospitalized

Hemolysis: samples in general and biochemistry area

Inappropriate medical requests related to informed clinical issues: hospitalized/non-hospitalized

Incorrect exams name: hospitalized/non-hospitalized

Medical requests without clinical questions: non-hospitalized

Non-intelligible medical requests: hospitalized/non-hospitalized

Storage error: incorrect storage before scanning

TAT preanalytical by exams

Tests incorrectly added and not included in the medical requisition: hospitalized/non-hospitalized

Transport error: samples damaged during transport

Transport error: samples not received

Transport error: samples transported at incorrect temperature

Transport error: samples with excessive transport time

Unidentified samples

Analytical runs with coefficient of variation (CV) above the group (by exam)

Analytical runs with standard deviation (SD) above the group (by exam)

Coefficient of variation (CV) per exam

Coefficient of variation (CV) per exam/equipment

Coefficient of variation (CV) per reagent/batch

Errors in manual transcription of results

Internal Control (IC): tests with out-of-specification results

Proficiency Testing (PT): inadequate performance related to previously

Proficiency Testing (PT): inappropriate performance

Standard deviation (SD) per exam

Standard deviation (SD) per exam/equipment

Standard deviation (SD) per reagent/batch

TAT analytical phase by exams

PROCESSES AND OUTCOMES

Index of interpretive comments in report

Report delivery: collected in the laboratory

Report delivery: at home

Report delivery: by phone or fax/web/email

TAT 90 percentile: INR/potassium/troponin/WBC

TAT global by exam

TAT post-analytical phase by exams

Unpublished reports

Delayed outcomes: hospitalized/non-hospitalized patients

Delayed outcomes: support laboratory

Diverse recollection

Diverse recollection: hospitalized/non-hospitalized patients

General recollection (



General recollection: hospitalized/non-hospitalized patients

General recollection: support laboratory

Incorrect reports (Clinical Analysis)

Incorrect reports: support laboratory

Incorrect results released

Recollection by accident

Recollection by accident: hospitalized/non-hospitalized patients

Recollection for analytical reasons: support laboratory

Recollection for confirmation

Recollection for confirmation: hospitalized/non-hospitalized patients

Recollection for inappropriate material

Recollection for inappropriate material: hospitalized/non-hospitalized patients

Recollection for pre-analytical reasons: support laboratory

Essential Indicator



Learn more about Metricare



Enhance the quality and efficiency of your laboratory's analytical processes!

Analytical Quality Management promotes more reliable results, cost reduction, and greater compliance with quality standards and regulations.



Choose correctly, in less than 1 minute, the multiple rules (Westgard Rules) according to your analytical performance and avoid false rejections.



Single platform that integrates data from the Proficiency Test and Internal Control, eliminating the need for multiple spreadsheets and software. Manage everything in one place, from any location.



The system **automatically analyzes your exam performance** according to your
specifications. Focus only on what you really
need to analyze.



Show compliance in accreditation processes and regulations with objective evidence on planning, monitoring and evaluation of the analytical routine.

Controllab Client: try it for free and prove the efficiency in your management!





Insert more accuracy and traceability to the analytical process

Attentive to the needs of the laboratory public, Controllab provides an extensive scope of Certified Reference Materials (CRM). These materials are an important tool in the qualiy control of analytical routines.



CHEMICAL PROPERTY

Potential Redox

200.0 mV

229.0 mV

400.0 mV

476.0 mV

Electrolytic Conductivity Solution

1.50 µS/cm

5.00 µS/cm

25.00 µS/cm

 $50.00 \, \mu S/cm$

100.0 μS/cm

500.0 μS/cm

1400 µS/cm

5000 μS/cm

12800 µS/cm

Buffer Solution for pH

pH 1.7

pH 4.0

pH 6.9

pH 9.2

pH 10.0



PHYSICAL PROPERTY

Color

500 mg/LPt-Co

Degree Brix at 20 °C and Refractive Index at 20 °C

0.0 g/100 g and 1.3330

12.0 g/100 g and 1.3500 35.0 g/100 g and 1.3900

49.0 g/100 g and 1.4200

60.0 g/100 g and 1.4400

Fusion Point

47 °C to 49 °C

69 °C to 71 °C

113 °C to 115 °C

121 °C to 123 °C

158 °C to 161 °C

164 °C to 166 °C

Turbidity

4000 NTU



CLINICAL AND BIOLOGICAL PROPERTIES

CRM Qualitative Reference Cultures. See Reference Strains, pages 12 and 13.



ENVIRONMENTAL

 $\textbf{Ammonia Nitrogen}\,1000\,\text{mg/L}\,\text{and}\,1000\text{mg/kg}$

Cyanide 1000 mg/L

Chloride 1000 mg/L and 1000 mg/kg

Dissolved Oxygen 0 mg/L

Fluoride 1000 mg/L and 1000 mg/kg

Nitrate as Nitrogen 1000 mg/L and 1000mg/kg

Nitrite as Nitrogen 1000 mg/L and 1000mg/kg

Orthophosphate 1000 mg/L and 1000mg/kg

Residual Chlorine 1000 mg/L

Salinity 35 PSU

Sulfate 1000 mg/L and 1000 mg/kg

Total Dissolved Solids 1000 mg/L



Electrolytic Conductivity Solution 1.50 µS/cm and Dissolved Oxygen.



Certified Reference Material, scope no. PMR 0009, in accordance with the ABNT NBR ISO 17034 standard.



Learn more about Certified Reference Materials



Partnerships that promote product quality in the clinical analysis segment

Controllab is committed to the quality of exam results. Our solutions include programs to improve the results of analyses establishments and *in vitro* diagnostic product companies.

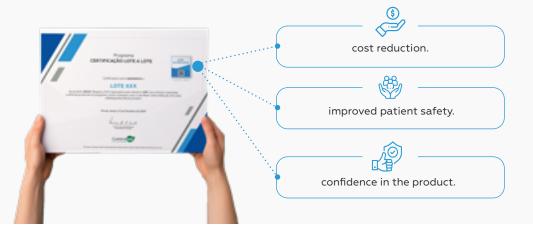


Batch-to-Batch Certificate

The program verifies if the results obtained between batches are consistent and maintain analytical performance.

Manufacturers that submit their devices to the program meet the needs of laboratories, pharmacies, clinics, and medical offices, helping them reduce costs and efforts in monitoring the replacement of new reagents in the analytical routine, promoting:

Participating manufacturers demonstrate quality to the market and help clinical analysis establishments demonstrate compliance with regulatory and legal guidelines.





Collaborating Supplier

The program ensures reference values for the devices.

Through an ongoing partnership, the supplier makes its systems available for Controllab to carry out a sequence of analyses. This allows **reference values to be included in the leaflet of Internal Control programs** and promotes evaluation in the Proficiency Testing (External Control).



Customized Internal Control

Controllab provides customized internal control development for analytical systems, ensuring reliability and accuracy in test results. With extensive technology, the company helps **suppliers overcome market entry barriers** by providing specific control material for their systems.



Performance Dashboard

The panel is used to test and validate new testing methods and equipment. It **demonstrates how** reliable these systems are. It is composed of samples with different concentrations, including positive, negative and heterologous items from different donors in regions of Brazil.



Linearity Check and Calibration

A set of samples with concentrations of serial dilutions to evaluate whether the analytical system can reproduce results linearly according to its specification.

By participating in these initiatives, companies provide more security to analytical routines and demonstrate commitment to the quality of their products.



Learn more about In Vitro Diagnostic



Educating to promote quality

The Controllab team and its advisors develop educational initiatives with the purpose of promoting knowledge recycling and improving analytical activities.



On the website, various materials are freely available to the analytical community, including lectures and interviews with experts in different fields.



Books, atlases, summaries, scientific articles, and other content stand out, intended to leverage professional qualifications.

In the books section, you will find the collection

Management of the Analytical Phase of the

Laboratory, a fundamental ally for the quality

and excellence of analytical routines.





Learn more about Distance Learning



- controllab.com/en
- © +55 21 98258 0074
- (S) +55 21 3891 9900

